

CURRICULUM VITAE

Name: **IBRAHIM A. RAWABDEH, Ph.D.**

Position: University of Jordan, Amman, Jordan

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QUALIFICATIONS

- Doctor of Engineering** Industrial Engineering, Cleveland State University, Cleveland, Ohio, USA, June 1997
- Master of Science** Industrial Engineering, Cleveland State University, Cleveland, Ohio, USA, September 1994
- Master of Science** Mechanical Engineering, The University of Jordan, Amman, Jordan, June 1993.
- Bachelor of Science** Mechanical Engineering, The University of Jordan, Amman, Jordan, January 1990.

EXPERIENCE

- Professor** Industrial Engineering Department, University of Jordan, Amman, Jordan, March 2012 to present
- Associate Professor** Industrial Engineering Department, University of Jordan, Amman, Jordan, February 2005 to February 2012
- CEO** Amman Chamber of Industry, March 2008 – March 2010
- Managing Director** Faculty-For-Factory Program, June 2003-2007
- General Manager** Euro-Jordanian Advanced Business Institute, Amman, Jordan, October 2005, to October 2006
- Managing Director** Center for consultation, Technical Services and Studies, University of Jordan, November 2003 to October 2005.
- Managing Director** HTMCO-Sukhtian Group, Amman, Jordan, June 2002 to June 2003.
- Chairman,** Industrial Engineering Department, University of Jordan, Amman, Jordan, September 1999 to September 2002.
- Assistant Professor** Industrial Engineering Department, University of Jordan, Amman, Jordan, September 1997 to February 2005.
- Research Assistant** Advanced Manufacturing Center at Cleveland State University, Cleveland, Ohio, USA.
- Research Assistant** Cleveland State University, Industrial Engineering Department, Cleveland, Ohio, USA, September 1993 to September 1994
- Teaching Assistant** Cleveland State University, Industrial Engineering Department, Cleveland, Ohio, USA, September 1995 to June 1996.
- Mechanical Engineer** The Technical group, Amman, Jordan, June 1992 to June 1993
- Mechanical Engineer** Immaj Company, Riyadh, Saudi Arabia, March to September 1990

SPECIALIZED SKILLS

- Good problem solving skills, team worker, and innovative
- Computer Skills: Good working with Windows Applications (Microsoft Word, Excel, Power Point)
- Able to approach problems from different prospective and grasp the consequence of different solutions
- Excellent Leadership Charisma
- New ideas generator and implementer

AREAS OF INTEREST

- Total Quality Management and excellence models
- Strategic Planning
- Innovation and Entrepreneurship
- Operations Management/ Production Planning and Control
- Learning Organizations

AWARD/PROFESSIONALIVITIES

- Recipient, Research Assistant Scholarship, Cleveland University, Cleveland State University, Ohio, USA (1994-1997)
- Member of the Society of Manufacturing Engineers
- Member of the Institute of Industrial Engineers
- Member of the Association of Jordanian Engineers
- Chairman of the Board - Jordanian Society for Quality
- Member of the Society of Jordanian Industrial Engineers
- Young Entrepreneurship Association
- Member and founder of Jordan Human Resources Management Association
- Member of the Strategic Plan Steering Committee of the Greater Municipality of Amman.
- Member of the Steering Committee of the Entrepreneurship Development (EMPRETEC-UNCTAD Program)
- Member of the steering Committee of the Agro-Industry Incubator, University of Jordan
- Member of the Steering Committee of the University-Industry Partnership Council
- Member of the Jordan National Industry Support Commission
- Member of the Steering Committee of the Quality Management Master Program at the Deanship of Graduate Studies, University of Jordan
- Member of the steering committee of "Developing the Science and Technology Strategic Plan" for The Higher Council of Science and technology.

Awards

- A winner of the Ministry of Higher education and Scientific Award for The Second Best Project in the Faculty-For-Factory Program, 2005.
- A winner of Hisham Hijjawi Award for Applied Science Researches, 2011.

PUBLICATIONS

Journals

- [1] **Rawabdeh**, I. and Petersen, P., "In-line Monitoring of Injection Molding Operations: a Literature Review" J. of Injection Molding, June 1999, vol. 3, No. 2. pp 47-53
- [2] **Rawabdeh**, I. and Petersen, P., "Ultrasonic Detection of Filler Concentration in Plastic Injection Molding" J. of Injection Molding, June 1999, vol. 3, No. 2, pp. 54-60.
- [3] Al-Basam, M., Adel, M.B., Kitan, H., **Rawabdeh**, I., "Modeling Integration of CAD and Inspection Planning of Simple Element Features", Integrated Manufacturing Systems, 2002, Vol. 13 No. 7, pp. 498 – 511.
- [4] Abu Farah, D., **Rawabdeh**, I., Al-Nadi, D., "Neural Networks Control of the Filling and Packing Stages of Thermoplastic Injection Molding Process", Journal of Injection Molding Technology, June 2001, Vol. 5, No. 2.
- [5] **Rawabdeh**, I. "Assessment of Products' Standards in Jordanian Manufacturing Companies" Benchmarking: an international Journal, Vo. 9, No1, pp. 28-42, 2002.
- [6] **Rawabdeh**, I., "Implement Industrial Clusters Methodology in Jordan", Industrial Engineering Department, University of Jordan, Report-2002,
- [7] **Rawabdeh**, I., "Monitoring the Failure Mechanisms of a Fiberglass Composite Material Using Acoustic Emission", Journal of Dirasat, Vo. 30, No. 1, pp. 98-111, April 2003.
- [8] Adel, M.B., **Rawabdeh**, I., "Solving Product Loading-Sequencing in Make-to-Order Environment Using Expert Systems" Journal of Dirasat, Vo. 30, No. 1, pp. 162-172, 2003.
- [9] **Rawabdeh**, I. Helow, H, and Abu-Hammad, M. "Minimizing Necking Defects in Aluminum Beverage Cans Using Experimental Design Techniques", Journal of Dirasat, Vol. 30, No. 1, pp. 84-97, April 2003.
- [10] **Tahboub**, K. and Rawabdeh, I., "A Design of Experiments Approach for Minimizing an Extrusion Blow Molding Process", Journal of Quality in Maintenance Engineering, Vol. 10, No. 1, pp. 47-54, 2004.
- [11] **Rawabdeh**, I. "A Model for the Assessment of Waste in Job Shop Environments", International Journal of Operations & Production Management, Vol. 8, pp. 800-822, 2005.
- [12] Abu-Al-Nadi, D., Abu-Fara, D., **Rawabdeh**, I., Crawford, R., "Control of Rotational Molding Using Adaptive Fuzzy Systems", Advances in Polymer Technology, Vol. 24, No.4, pp. 266-277, 2005.
- [13] **Rawabdeh**, I. and K. Tahboub, "A Heuristic Approach for Computer-Aided Facility Layout", Journal of Manufacturing Technology Management, Vol. 17, No 8, 2006, pp. 962-986.
- [14] Abu Khadra, M., and **Rawabdeh**, I., Assessment of the Development of the Learning Organization Concept", The Learning Organization Journal, Vol. 13 No. 5, 2006, pp. 455-474.
- [15] Suha O. Werikat, S.O. and **Rawabdeh**, I., "Fuzzy Logic Application In Activity Based Costing System For Small And Medium Size Manufacturing Enterprises", Dirasat, Engineering Sciences, Volume 33, No. 2, 2006, pp. 158-174.
- [16] **Rawabdeh**, I., "A Self-Assessment Model For King Abdullah II Award For Excellence", Dirasat, Engineering Sciences, Volume 33, No. 2, 2006, pp. 199-218.
- [17] **Rawabdeh**, I., "The Role of Faculty-For-Factory Program in Developing The University-Industrial Relationship", Dirasat, Engineering Sciences, Volume 33, No. 2, 2006, pp. 175-186.

- [18] **Rawabdeh, I.** and Al-Hourani. K., "A Decision Support System for Locating A Manufacturing Facility in Jordan", *Mu'tah Lil-Buhuth_wad-Dirasat*, Vol. 21 No. 2, 2006, pp. 121-154.
- [19] Al-Tahat, M., and **Rawabdeh. I.** "Stochastic Analysis and Design of CONWIP Controlled Production System", *Journal of Manufacturing Technology Management*, Vol. 19 No. 2, pp. 253-273, 2008.
- [20] **Rawabdeh, I.**, "Jordan Quality Award: Characteristics and Benchmarking", *Benchmarking: An International Journal*, Vol. 15 No. 1, pp. 4-24, 2008.
- [21] Al-Momani, E. and **Rawabdeh, I.** "An Application of Finite Element Method and Design of Experiments for the Optimization of Sheet Metal Blanking Process", *JJMIE*, Vol. 2, No. 1, pp. 53-63, 2008
- [22] Al-Hadidi, L. and **Rawabdeh, I.** "Economic Analysis for Agility in Manufacturing Environment" *International Journal of Computer Applications in Technology*, Vol. 32, No. 3, pp. 232-241, 2008.
- [23] Al-Salaymeh, A., **Rawabdeh, I.**, Emran, S. "Economic investigation of an integrated boiler-Solar energy saving system in Jordan", *Energy Conversion and Management*, Dec 2009.
- [24] **Rawabdeh, I.** "Waste elimination using quality function deployment", *Int. J. Services and Operations Management*, Vol. 10, No. 2, pp. 216-238, 2011.
- [25] Al-Refaie, A., **Rawabdeh, I.**, Abu-alhaj, R., Jalham, I. "A Fuzzy Multiple Regression Approach for Optimizing Multiple Responses in the Taguchi Method", *International Journal of Fuzzy System Applications*, 2(3), 14-35, July-September 2012.
- [26] **Rawabdeh, I.**, Al-Refaie, A., Arabiyat, H., "Developing a Fuzzy Logic Decision Support System for Strategic Planning in Industrial Organizations", *International Journal of Intelligent Systems and Applications in Engineering (IJISAE)*, 1(2), 14-23, 2013.

Conferences

- [27] **Rawabdeh, I.** "An Investigation of The Potential of Implementing Just-In-Time in Jordan", 7th International Conference on Production Engineering, Design and Control, Egypt, Alexandria, February, 2001.
- [28] Al-Basam, M., Adel, M.B., Kitan, H., **Rawabdeh, I.**, "Knowledge Based Computerized Process Planning for Electronic Assembly", *Proceeding of the 2nd Middle East Symposium on Simulation and Modeling*, August, 2000, Amman, Jordan, pp.191-202.
- [29] **Rawabdeh, I.** and Momani L., "Design and Development of a New Quality Function Deployment Software Tool", 12th International Conference on Design Tools and Methods in Industrial Engineering, Rimini, Italy, September 2001.
- [30] **Rawabdeh, I.**, "Ultrasonic Measurements of Polymer Density Variation in Plastic Injection Molding Process." 12th International Conference on Design Tools and Methods in Industrial Engineering, Rimini, Italy September 2001.
- [31] **Rawabdeh, I.**, "A Proposed Methodology for Improving University-Industry Relationship", *The Suitability of the Scientific Research to the Projects of Production Sectors in the Arab Countries Seminar*, Amman, Jordan, 21-23, November 2000.
- [32] **Rawabdeh, I.**, Editor of the proceedings of the "1st International Industrial Engineering Conference" Amman, 23-27, September 2001.
- [33] **Rawabdeh, I.** "Enhancing Education-Employment Relationship through Innovation, Entrepreneurship and Incubation Programs (A Case Study of Jordan)", *Conference on Planning and Development of Higher Education and Applied Research in Arab Countries*, Aleppo, Syria, March 2002.

- [34] Yakoub, Z.H., Al-Bassam, M.A., Adel, M.B., **Rawabdeh**, I., "Modeling Fixture Planning and Design Using Artificial Intelligence", MESM' 2002, September, Sharjah, UAE.
- [35] **Rawabdeh**, I., "A Model For Developing Entrepreneurial Engineering Education", Third Engineering Education Forum, Sharja, UAE, October 2003.
- [36] **Rawabdeh**, I., "Involvement of Industries In Engineering Education: A Case Study Of Jordan", Third Engineering Education Forum, Sharjah, UAE, October 2003.
- [37] **Rawabdeh, I. and Hammad, M.**, "Performance Study of A Flat Plate Solar Collector With Stored Heat Capability Using Volcanic Tuff Materials", Second International Conference on Applied Thermodynamics (ATC'05), May 18-20, 2005 ISTANBUL
- [38] **Rawabdeh**, I. and Younis, R., "A New Approach for Self-Assessment of Agility" 2nd International Industrial engineering Conference, (IIEC-2004), December 19-21, 2004, Riyadh, Kingdom of Saudi Arabia.
- [39] **Rawabdeh**, I., A Practical Model For Industry-University Collaboration, Second International Conference on Engineering Education & Training (ICEET- 2), April, Kuwait, 2007.
- [40] **Rawabdeh**, I. and Hadidi L., "A Conceptual Framework for Unpredictable Change in Agile Manufacturing Environment", the 37th CIE Conference on Computers & Industrial Engineering, 20-23 October 2007, Alexandria, Egypt.
- [41] **Rawabdeh**, I., "A Three-Dimension Model for Quality Function Deployment", The 37th CIE Conference on Computers & Industrial Engineering, 20-23 October 2007, Alexandria, Egypt.
- [42] Samhour, M., ALGhandoor, A., **Rawabdeh**, I., "Fuzzy Prediction of the Manufacturing Energy Consumption in Jordan, The 37th CIE Conference on Computers & Industrial Engineering, 20-23 October 2007, Alexandria, Egypt.
- [43] A. Al-Refaie, **I. Rawabdeh**, I. Jalham, N. Bata, and R. Abu-Alhaj (2013). Optimization of multiple responses in the Taguchi method using desirability function and fuzzy regression. The 2013 IAENG International Conference on industrial engineering. Hong Kong, 13-16/1/2013.

CONFERENCES, SEMINARS AND WORKSHOPS

- The First Italian-Jordanian Conference on Plastics Materials: Technology, Industry, and Environment, Amman, Jordan, 16-19 March 1998. (Participant).
- The Third Jordanian Mechanical and Industrial Engineering Conference, Amman, Jordan, May 1999. (Organizing Committee Member).
- "The First Seminar for Joint Scientific Research Between the University of Jordan and The Development Sectors in Jordan" University of Jordan, Amman, Jordan, June 14-15/1999.
- Chairman of the Organizing Committee of the Round Table entitled "The Industrial Development Policy of Jordan" November 1999.
- Chairman of the organizing committee for the First Recruiting Days-May 2000, and Second Recruiting Day-May 2001.
- Marketing and Industrial Design Development Seminar, Japan International Cooperation Agency (JICA), February 22-23, 2000, Amman, Jordan.
- The First Seminar on the "Importance of the Future Studies In Development Planning and Developing Scenario" The higher Council for Science and Technology, Amman, August 2000.
- Chairman of the Organizing Committee of the Seminars entitled "Made in Jordan-I", May 2001, "Made in Jordan-II" May 2002, and "Made in Jordan-III", November 2003.

- Chairman of the Organizing Committee of the "1st International Industrial Engineering Conference" that is going to be held in Amman, 23-27,2001.
- A member of the steering committee of the entrepreneurship development program (Empretec-UNCTAD program).
- Requirements for Technology Transfer and Assimilation in National Industries Workshop, Amman, Jordan, 7th June 2003
- Incubators and entrepreneurship Workshop, Engineering association, Amman, Jordan, 17th May 2003.
- Businesses Development Service Conference-Shaping Jordan's Industry with international best practices, USAID-AMIR program, 27-28 April, 2005.
- Excellence in Public Service Conference, " Excellence, Inc in cooperation with ministry of Public reform and King Abdullah II Award for Government Performance and Transparency, 18-19 September, 2005.
- Roundtable on Quality of Higher Education in The Arab World, Organized by The Mohammed Bin Rashid Al Maktoum Foundation, Dubai, August 30, 2008.

ATTENDED TRAINING COURSES

- "Human Affiliated Productivity Improvement – HAPPI" Course, Jordan-Japan Industrial Development Program, Amman, Jordan, August 28-30, 1999.
- "Training of Trainers for New Enterprise Creation" Workshop, UNIDO, Amman, Jordan, 2-13, September 2001.
- "Project/Resource Capacity Management in Contract R&D Research", UNESCO, Amman, Jordan, 28 October-1 November 2001.
- "Scenario Planning", GTZ, Amman, May 2002.
- "Entrepreneurship Training Workshop", EMPRETEC-UNCTAD program, Amman, Jordan, 27 July-7 August 2003.
- "Direct Exporting Workshop," Institute of management Consultation-Jordan, Amman, Jordan 8-10 September 2003.
- EJADA-Training for consultants in Diagnostic Studies, Action Plan Development and technical Proposal Writing Training Workshop," Held in Amman, 9th – 11th August 2004.
- "EJADA-Management of innovation Training Workshop" Held in Amman, 7th – 8th of December 2004.
- "Innovative Marketing Communications- Promoting and Selling Training in a Competitive Global Market" training workshop, IFC-North Africa (IFC/PEP-MENA) – Business Edge SME Management Training Program and SPAAC. Dec 17-19, 2005, Amman, Jordan.
- "Quality Upgrading Tools Workshop", Jordan upgrading and Modernization Program (JUMP), January 16-17, 2006, Amman, Jordan.
- TREE Renewable Energy Program, Berlin, Germany, February 2008.
- EFQM-2003 European Assessors, April 2009.
- EFQM-2010 European Assessors, June 2012.

CONSULTATIONS AND STUDIES

- "The assessment of Products' Standards in Jordanian manufacturing Companies", Jordan-United States Business Partnership (JUSBP) 2000
- "Jordan Industrial Policy Development Project" Ministry of Industry and Trade and Jordan-United States Business Partnership (JUSBP) 2001.

- "Developing and implementing a strategic plan for HTMCO-Sukhtian Group", Amman, Jordan 2002.
- "Developing and Implementing a Strategic Plan for Middle East Establishment for Heating Equipment, Amman, Jordan 2003.
- "Developing a new low cost boiler project", Middle East Establishment for Heating Equipment, Amman, Jordan 2003.
- Developing and implementing strategic Plan for Alliance Manufacturing Company", Amman, Jordan, 2004.
- "Assessment of the training needs for Parliamentarians", UNDP, 2004.
- "Youth Empowerment Program" UNFPA, 2004.
- "Assessment of the Customer perceptions of the Cable TV services in Jordan", Jordan Cable TV company, Amman, Jordan, 2004
- "Development of A Quality Management System in Higher Education for Accreditation Council", 2005.
- "Developing and implementing strategic Plan for Al-Sughayer Manufacturing", Amman, Jordan, 2005.
- EMRAN University Establishment Study, Republic of Yemen, June-2005-June-2006.
- Developing and implementing strategic Plan for Al-Wafa Establishment for Plastics Manufacturing ", Amman, Jordan, 2006.
- Developing and executing the "Quality Management and Excellence Professional Training Diploma" in cooperation with the Jordan Quality Association, 2011.
- Conducted 10 diagnostics studies in cooperation with Jordan Upgrading and modernization Program/Jordan Enterprise Development Corporation during the period 2007-2010.

PROJECTS/ACTIVITES INITIATOR AND COORDINATOR

- Capacity Building for Parliamentarians (UNDP)
- Capacity Building for Governors (UNDP)
- Youth Empowerment Program (UNFPA)
- Faculty-For-Factory National Program
- Innovation Groups Project (IDP)
- HIV/AIDS Culture sensitivity Issues in Jordan (UNESCO)
- Capacity Building for Iraqi Parliament Administrators in cooperation with State University of New York.
- The Perception of quality of education in Jordan (UNDP).

EXPERIENCE IN TQM/EXCELLENCE MODELS

- EFQM Leaders for Excellence Training course, Brussels-Belgium, June 2012.
- EFQM Accredited trainer, Brussels-Belgium, June 2012.
- A trainer for Ajman police/UAE on "Quality management and excellence Models", 15-19, July, 2012.
- Developer and trainer in "Certified Quality Manager Diploma" through cooperation between University of Jordan and Jordan Society for Quality, March, 17th till June 16th, Amman, Jordan.
- Assessor for the 2st Cycle of UAE Government Excellence Award for Government Performance – Innovation Best Practices May-June 2011.
- Member of Board of Assessors for the 2nd Cycle of Ajman Government Excellence Performance Award, December 2011.
- EFQM-Self Assessment Team member for the Ministry of Presidential Affairs, United Arab Emirates, November 2011.

- Assessor Team Leader for the 5th Cycle of King Abdullah II Award for Government Performance and Transparency, March-June 2011.
- Jury Board member, 2nd Cycle of King Abdul Aziz Quality Award, November, 2010.
- Assessor Team Leader for the 1st Cycle of UAE Government Excellence Award for Government Performance May-June 2010.
- EFQM European Certified Assessor, April 2009.
- Member of Board of Assessors for the 6th Cycle of Dubai Government Excellence Program Award for Government Performance, February 2008.
- Member of Board of Assessors for the 1st Cycle of Muslim Excellence & Competitiveness Corporations' Award, July, 2007.
- Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency, January-April 2007.
- Member of Board of Assessors for the 5th Cycle of Dubai Government Excellence Program Award for Government Performance, January 2006.
- Member of Board of Assessors for the first Cycle of Mark of Best Practices Award for Business Associations, June 2007.
- Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. June-August 2005.
- Author of a paper entitled "The Jordanian Quality Award: Characteristics, Benefits and Comparative Assessment". Benchmarking: An international Journal, to Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. January-April 2007. To Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. January-April 2007. To be published in January, 2008.
- Author of a paper entitled "A Self-Assessment Model for King Abdullah II Award for Excellence", DIRASAT Journal, 2006.
- Attended the "Examiner Preparation Course for the King Abdullah Award for Transparency and Government Performance", King Abdullah II Center for Excellence, 29-31 October, 2006, Amman, Jordan.
- Attended the Certified Mark of Best Practices Assessor Training Workshop, King Abdullah II Center for Excellence Center in cooperation with USAID-AMIR program, 17-20, July, 2006, Amman, Jordan.
- Attended the Certified EFQM Assessor Training Workshop, European Center for TQM, 27-30, January, 2006, Dubai, UAE.
- Attended the "Examiner Preparation Course for the King Abdullah Award for Transparency and Government Performance", King Abdullah II Center for Excellence, 11-14 June, 2005, Amman, Jordan.
- Attended the "Examiner Preparation Course for the King Abdullah II Award of Excellence", Industrial Development Directorate in corporation with Jordan-United States Business Partnership (JUSBP-USAID), 11-15 June, 2000.

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- Capacity Building for Parliamentarians (UNDP)
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- HIV/AIDS Culture sensitivity Issues in Jordan (UNESCO)
- Capacity Building for Iraqi Parliament Administrators in cooperation with State University of New York.
- The Perception of quality of education in Jordan (UNDP).

EXPERIENCE IN TQM/EXCELLENCE MODELS

- EFQM Leaders for Excellence Training course, Brussels-Belgium, June 2012.
- EFQM Accredited trainer, Brussels-Belgium, June 2012.
- A trainer for Ajman police/UAE on "Quality management and excellence Models", 15-19, July, 2012.
- Developer and trainer in "Certified Quality Manager Diploma" through cooperation between University of Jordan and Jordan Society for Quality, March, 17th till June 16th, Amman, Jordan.
- Assessor for the 2st Cycle of UAE Government Excellence Award for Government Performance – Innovation Best Practices May-June 2011.
- Member of Board of Assessors for the 2nd Cycle of Ajman Government Excellence Performance Award, December 2011.
- EFQM-Self Assessment Team member for the Ministry of Presidential Affairs, United Arab Emirates, November 2011.
- Assessor Team Leader for the 5th Cycle of King Abdullah II Award for Government Performance and Transparency, March-June 2011.
- Jury Board member, 2nd Cycle of King Abdul Aziz Quality Award, November, 2010.
- Assessor Team Leader for the 1st Cycle of UAE Government Excellence Award for Government Performance May-June 2010.
- EFQM European Certified Assessor, April 2009.
- Member of Board of Assessors for the 6th Cycle of Dubai Government Excellence Program Award for Government Performance, February 2008.
- Member of Board of Assessors for the 1st Cycle of Muslim Excellence & Competitiveness Corporations' Award, July, 2007.
- Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency, January-April 2007.
- Member of Board of Assessors for the 5th Cycle of Dubai Government Excellence Program Award for Government Performance, January 2006.
- Member of Board of Assessors for the first Cycle of Mark of Best Practices Award for Business Associations, June 2007.
- Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. June-August 2005.
- Author of a paper entitled "The Jordanian Quality Award: Characteristics, Benefits and Comparative Assessment". Benchmarking: An international Journal, to Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. January-April 2007. To Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. January-April 2007. To be published in January, 2008.
- Author of a paper entitled "A Self-Assessment Model for King Abdullah II Award for Excellence", DIRASAT Journal, 2006.
- Attended the "Examiner Preparation Course for the King Abdullah Award for Transparency and Government Performance", King Abdullah II Center for Excellence, 29-31 October, 2006, Amman, Jordan.
- Attended the Certified Mark of Best Practices Assessor Training Workshop, King Abdullah II Center for Excellence Center in cooperation with USAID-AMIR program, 17-20, July, 2006, Amman, Jordan.
- Attended the Certified EFQM Assessor Training Workshop, European Center for TQM, 27-30, January, 2006, Dubai, UAE.
- Attended the "Examiner Preparation Course for the King Abdullah Award for Transparency and Government Performance", King Abdullah II Center for Excellence, 11-14 June, 2005, Amman, Jordan.

- Attended the "Examiner Preparation Course for the King Abdullah II Award of Excellence", Industrial Development Directorate in corporation with Jordan-United States Business Partnership (JUSBP-USAID), 11-15 June, 2000.

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- Innovation Groups Project (IDP)
- HIV/AIDS Culture sensitivity Issues in Jordan (UNESCO)
- Capacity Building for Iraqi Parliament Administrators in cooperation with State University of New York.
- The Perception of quality of education in Jordan (UNDP).

EXPERIENCE IN TQM/EXCELLENCE MODELS

- Groups of Assessors' Leader for the 16th Cycle of Dubai Government Excellence Program Award for Government Performance, March 2013.
- EFQM Leaders for Excellence Training course, Brussels-Belgium, June 2012.
- EFQM Accredited trainer, Brussels-Belgium, June 2012.
- A trainer for Ajman police/UAE on "Quality management and excellence Models", 15-19, July, 2012.
- Developer and trainer in "Certified Quality Manager Diploma" through cooperation between University of Jordan and Jordan Society for Quality, March, 17th till June 16th, Amman, Jordan.
- Assessor for the 2st Cycle of UAE Government Excellence Award for Government Performance – Innovation Best Practices May-June 2011.
- Member of Board of Assessors for the 2nd Cycle of Ajman Government Excellence Performance Award, December 2011.
- EFQM-Self Assessment Team member for the Ministry of Presidential Affairs, United Arab Emirates, November 2011.
- Assessor Team Leader for the 5th Cycle of King Abdullah II Award for Government Performance and Transparency, March-June 2011.
- Jury Board member, 2nd Cycle of King Abdul Aziz Quality Award, November, 2010.
- Assessor Team Leader for the 1st Cycle of UAE Government Excellence Award for Government Performance May-June 2010.
- EFQM European Certified Assessor, April 2009.
- Member of Board of Assessors for the 6th Cycle of Dubai Government Excellence Program Award for Government Performance, February 2008.
- Member of Board of Assessors for the 1st Cycle of Muslim Excellence & Competitiveness Corporations' Award, July, 2007.
- Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency, January-April 2007.
- Member of Board of Assessors for the 5th Cycle of Dubai Government Excellence Program Award for Government Performance, January 2006.
- Member of Board of Assessors for the first Cycle of Mark of Best Practices Award for Business Associations, June 2007.
- Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. June-August 2005.
- Author of a paper entitled "The Jordanian Quality Award: Characteristics, Benefits and Comparative Assessment". Benchmarking: An international Journal, to Member

of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. January-April 2007. To Member of Board of Assessors for the 2nd Cycle of King Abdullah II Award for Government Performance and Transparency. January-April 2007. To be published in January, 2008.

- Author of a paper entitled "A Self-Assessment Model for King Abdullah II Award for Excellence", DIRASAT Journal, 2006.
- Attended the "Examiner Preparation Course for the King Abdullah Award for Transparency and Government Performance", King Abdullah II Center for Excellence, 29-31 October, 2006, Amman, Jordan.
- Attended the Certified Mark of Best Practices Assessor Training Workshop, King Abdullah II Center for Excellence Center in cooperation with USAID-AMIR program, 17-20, July, 2006, Amman, Jordan.
- Attended the Certified EFQM Assessor Training Workshop, European Center for TQM, 27-30, January, 2006, Dubai, UAE.
- Attended the "Examiner Preparation Course for the King Abdullah Award for Transparency and Government Performance", King Abdullah II Center for Excellence, 11-14 June, 2005, Amman, Jordan.
- Attended the "Examiner Preparation Course for the King Abdullah II Award of Excellence", Industrial Development Directorate in corporation with Jordan-United States Business Partnership (JUSBP-USAID), 11-15 June, 2000.